



The American Council for Technology and The Industry Advisory Council

Celebrating Our Partnership:
Decades of Public Service

A Brief History

ACT – 30 years • IAC – 20 years

*Celebrating our past achievements, the people we have met along the way,
and toasting our future collaboration*

May 20, 2009

www.actgov.org/anniversary



Introduction

Celebrating partnership! Celebrating communication! Celebrating the uniqueness that is ACT and IAC this anniversary year! In the following pages, ACT-IAC celebrates our pride in serving the country – and its citizens. From its founding to today, the ACT-IAC IT community is dedicated to providing unbiased, cross-industry perspectives on a variety of topics that have changed over time.

In 2009, two major themes driving government are collaboration and transparency. These are not new themes for the government IT community. Since its inception in 1979, the Federation of Government Information Processing Councils (FGIPC) has provided a unique forum for government executives responsible for information technology resources to share information, strategies, and solutions on how to use IT to improve government. Thirty years ago FGIPC created – and today sustains – a community of government executives committed to better government through the effective application of information technology. The FGIPC community cuts across organizational, geographic and program boundaries – open to all in government who share the commitment to public service and technology.

In 1989, FGIPC chartered the Industry Advisory Council and opened the community doors to the private sector information industry that provides the IT products and services on which government relies. FGIPC recognized that collaboration with the private sector was essential, and wanted an objective and ethical forum for obtaining industry input. Industry supported the establishment of IAC with the understanding that there would be no lobbying or business promotion allowed. Communications and collaboration became the cornerstones of its activities.

In 2004, FGIPC changed its name to the “American Council for Technology” to better reflect its broader role and place as the premier forum for the intergovernmental IT management community.

For the past 30 years, ACT and IAC have worked in partnership to provide a trusted forum for collaboration where the government IT community can share information, debate issues, and exchange ideas. ACT-IAC welcomes the new emphasis on collaboration and transparency and looks forward to the next 30 years of serving the nation.





Origins of ACT and IAC

The American Council Of Technology

In 1966, the Federal government owned 2,600 computers, employed 71,000 people and spent \$2 billion annually to acquire and manage its computers. Few had any experience with this emerging new technology – there were no best practices. There was also no email or internet to share information and ideas. Around the nation, federal executives charged with managing these technologies, formed local ADP (automated data processing as it was known then) User Groups. By the mid-1970s, there were almost 30 of these organizations around the country. In 1978, Frank Carr, GSA; Clint Durland, GSA; Wally Haase, OMB and Jim Ridgell, GSA along with other members the Office of Management and Budget and the General Services Administration urged

these local groups to create a national organization to exchange information and collaborate on how to take advantage of these new technologies. In December 1979 a meeting was held in Kenner, Louisiana, a new organization - the Federation of Government Information Processing Councils (FGIPC) - was created as a non-profit, 501(c)3 educational organization.

FGIPC quickly grew to over 30 councils - both geographic and functional. In addition to the programs and services offered by individual councils, one of the first FGIPC activities was to create the Management of Change conference. Now in its 29th year, the Management of Change conference is the oldest conference serving the government IT community.

The Industry Advisory Council

Recognizing that government does not make the IT products and services that it relies upon, FGIPC decided to bring the private sector IT industry to the table. In 1989, FGIPC created the Industry Advisory Council (IAC), to provide an objective, ethical, and vendor-neutral forum to obtain industry advice. One of IAC's early missions was to help government and industry executives understand the federal procurement process. IAC member companies developed a training program on how companies worked within the Federal IT procurement process. Representatives from several IAC member companies developed a seminar entitled, "The Decision to Bid" which debuted in 1991, and was ultimately delivered to nearly 3000 federal IT and acquisition professionals.

Under the leadership of Israel "Izzy" Feldman, IAC became the "go-to" partner of government. IAC produced energetic, imaginative and frequent program events including the annual Executive Leadership Conference, Executive Roundtables, and frequent dinner series, several Shared Interest Groups, and specialized technology forums organized to address focused interests of member companies and government colleagues.

A Unique, Ethical and Trusted Forum

ACT and IAC have established and adhere to the following set of principles:

- Government issues drive the agenda
- All activities will be ethical, transparent and open to all parties
- Activities will be objective, fair and vendor/technology neutral
- No lobbying or business development

Today ACT-IAC provides a trusted collaborative environment for industry and government executives to exchange information, support professional development, improve communications, and build partnerships in the IT arena. This unique forum has been described by FCW as "a model of how government and industry can work together, particularly at a time when partnerships often exist in name only."



To me, the most important role has been establishing a "safe forum" for members, private sector and government alike, to openly discuss a myriad of topics, whether personal or professional. And what is important goes beyond the sharing of information to the building of trust and camaraderie, and the sense of belonging in the same community – having a common purpose. . . .

Through IAC we are a collective body made up of individuals. And through IAC our individuality comes through serving to strengthen the collective body.

Bob Lam, Accenture



Conferences that Defined Collaboration

The Management of Change Conference (MOC)



The Federation of Government Information Processing Councils (FGIPC) created the first Management of Change (MOC) conference to bring together government executives at all levels nationwide to share ideas, solutions and strategies on the application of information technology to government. The first MOC was held in San Antonio, Texas in 1980.

Today, the Management of Change conference stands as the longest running event in the government IT community. The ACT Board of Directors is responsible for overseeing the MOC. This responsibility includes establishing the objective/focus for the conference, appointing the government chair, and approving the agenda. ACT and IAC collaborate on the planning of the conference through a conference planning committee. The MOC focuses on the application of technology to support an agency's mission and

the impact of various changes, technology or policy, to our environment or on delivering services to the citizen and the warrior.

MOC Chairs*

- | | |
|---------------------|---------------------------|
| Howard Ady | LTG Keith Kellogg, Jr. |
| Don Arnold | Beth Koehler |
| George Bohlinger | Grover Lewis |
| Bernard Brady | Darlene Litcher |
| Paul Brubaker | Robert Lohfeld |
| Mayi Canales | Dale Luddeke |
| Richard Carlson | Adair Martinez |
| Kevin Carroll | Virginia McCormick |
| John Condon | James McNeil |
| Marsha Culver | Al Pesachowitz |
| Robin Gardner | Venkatapathi Puvvada (PV) |
| Russ Goodrich | James Ridgell |
| Larry Gross | Andy Robinson |
| Lee Holcomb | John Sindelar |
| MJ Jameson-Pizzella | Bruce Swartz |
| Bill Johnson | Gary Wetterhall |
| James W. Jones | Bob Woods |

*Partial List



The Executive Leadership Conference (ELC)

In 1991, Izzy Feldman organized and held the first ELC in Charlottesville, VA. Keynote speakers Richard Austin, Administrator of GSA,

and Al Nashman, Chair of CSC, encouraged the government and industry attendees to have frank discussions, explore the roles both played as adversaries – and encouraged the attendees to find a path to partnership.

ELC Chairs

- | | |
|---------------|------------------|
| Anne Altman | Steve Kelman |
| Don Arnold | Cindy Kendall |
| Jim Beaupre | Tim Long |
| Dave Borland | Donna Morea |
| Mark Boster | Deirdre Murray |
| Wayne Davis | Jim Obendorfer |
| Sara DeCarlo | G.W. Parks |
| Larry Den | Carl Peckinpaugh |
| Bob Dickson | Anne Reed |
| Karen Evans | Bob Suda |
| Ellen Glover | Marty Wagner |
| Bob Golas | Pat Ways |
| Harold Gracey | Dave Wennergren |
| Ira Hobbs | Jim Williams |
| Bob Howard | Bob Woods |
| John Johnson | |

The “Charlottesville Conference”, as it was first known, outgrew the conference facilities of Mr. Jefferson's town and moved to Richmond in its third year. It was renowned for the collaborative challenges it addressed. New OFPP Administrator Steve Kelman spoke at the ELC in his first official outing as Administrator, and challenged industry to meet his “Past Performance Pledge.” Then GSA CIO, Joe Thompson, asked IAC to help draft “Rules of Engagement” for community communication. IAC representatives accepted the challenges, and IAC became the model for collaboration in government IT.





Programs and Seminars

During the years that followed, IAC exemplified the partnership theme by joining with government to hold events that emphasized joint and equal participation. IAC enlisted government co-chairs for essentially all of its activities. ACT members brought their government perspectives to the table, and together, they launched a series of programs that continues today.



Shared Interest Groups

In a specific response to tensions between – and pressures on – the government and industry telecommunications firms, IAC established its first Shared Interest Group (SIG) on Telecommunications. The SIG's first task was to work with GSA on issues related to the forthcoming FTS 2000 telecommunications acquisition.

The success of the Telecom SIG was repeated as new groups were formed focusing on Software, Security (IA), E-Gov, Small Business, and others. The list of SIGs has changed

I was asked by the IAC Board to lead an effort to do some strategic planning around the Shared Interest Groups. I asked two people who I had not worked with, but were quite knowledgeable and respected in the community – Dan Chenok and Bruce McConnell. They agreed to meet and discuss the possibilities. We held our first meeting at the bar in the McLean Hilton, and I came away exhilarated by the energy and ideas. We dubbed our effort the "SIG DIG" (DIG stood for something, but we mostly liked the rhyme) and it was very successful, taking the SIGs to a new level of maturity and laying a process to create or sunset SIGs in response to priorities. It was hard work, but I learned a lot and developed great relationships. A lot like many IAC activities – hard work – but worth it!

Ellen Glover,
ICF International

IAC Business Blueprint for DOE IT & Telecommunications

Early in December, 2001, the IAC Shared Interest Group on Telecommunications produced a ground-breaking, "web-based" look at the results of a very focused and unique partnering effort initiative with the DOE HQ CIO on "Industry Best Practices and Lessons Learned" in the areas of (1) IT Consolidation and Centralization (2) Telecommunications (3) Security and Data Assurance (4) Performance-based Services Contracting (5) Small Business Policy and Credit Strategies and (6) Business and Value Proposition for the Office of the CIO.

In just two months, over 75 individuals from government and industry (26 IAC member companies) helped provide a baseline of knowledge in a white paper report which employed an electronic medium for data, information and recommendations on an IAC Business Blueprint for DOE IT & Telecommunications.

Ted Manakas, Perot Systems



Shared Interest Group Leaders*

- | | |
|-------------------|--------------------|
| Rajeev Aggarwal | Baly Ambegaoker |
| Don Arnold | Gail Azaroff |
| Tony Bardo | Dave Bittenbender |
| Brian Bonacci | Esther Burgess |
| Dennis Callahan | Art Chantker |
| Steve Charles | Judith Cohen |
| Ben Coit | Bob Collet |
| Mary Ellen Condon | Chris D'Ascenzo |
| Sara DeCarlo | Bob Dix |
| John Dodd | Warren Elmore |
| Tom Evans | Jackie Everett |
| Mike Fox | Doug Gaines |
| Prashant Gaur | Ginny Gibson |
| Laura Gifford | Walt Grabowski |
| Joi Grieg | Joe Guirerri |
| Dave Hughes | Tricia Iveson |
| Janis Keating | Ryan Kociolek |
| Matthew Mahoney | Ted Manakas |
| Linda Martin | Dave Mayo |
| Peter McDonald | Rosemary McDowell |
| Andrew McLaughlin | Ron Medina |
| Randy Michael | Jeff Mohan |
| Greg Mundell | Dave Nadler |
| Tommy Osborne | Sharon Payne |
| Earl Pederson | Nancy Peters |
| Venkatapathi | Tom Ragland |
| Puvvada (PV) | Andy Robinson |
| Anne Reed | Don Scott |
| Roxanne Rucker | Jeff Shen |
| Charles Self | Rick Slifer |
| Ed Silva | Mike Tiemann |
| Fred Thompson | Kristen Vanderbush |
| Dan Twomey | Sherry Weir |
| Chuck Viator | Harold Youra |
| Kathy Woodward | Yvonne Zhou |
| Gene Zapfel | |

*Partial list



Programs and Seminars

Partners Program Leaders

- | | |
|----------------------|------------------|
| Leslie Barry | Brenda Beck |
| Chris Bishop | Donna Buckner |
| Robert Carey | Linda Cureton |
| Judy Davis | Joe Dawson |
| Lester Diamond | Greig Fields |
| Jim Gallagher | Robin Gardner |
| Adrian Gardner | Harold Gracey |
| Ivette Granier-Smith | Larry Gross |
| Scott Hastings | Charles Havekost |
| Jaye Helferd | Jim Jones |
| Jeanmarie Klitzner | Mark Kryzsko |
| Dale Luddeke | Adair Martinez |
| Mitzi Mead | Mike Mullen |
| Chris Niedermayer | John Okay |
| Jackie Patillo | Crouse Powell |
| Martha Pryzucha | Don Reiter |
| Mike Sade | Charlie Self |
| Lisa Schlosser | John Teeter |
| Wanda Smith | Mary Whitley |
| Dave Wennergren | |

Executive Partnership Seminars

ACT-IAC initiated small forums between government and industry to further the cooperative dialog. These “Partnership Seminars” linked senior government and industry representatives in off-the-record discussions. Government participants included Representative Bill Clinger, Senator William Cohen, DoD's Paul Strassman, Army's David Borland, and many others.



Professional Development Programs

In 1997, ACT-IAC launched a Partners Program as an executive leadership development program to pair the next generation of federal government leadership (GS-15 level and new SES) with their industry counterparts. Today, the Partners Program graduates 16 Government and 16 Industry executives each year after a nine-month program that fosters communication and provides a unique opportunity for the participants to walk in each other's shoes.

What separates the Partners Program from other executive development curriculums is the two-way characteristics of the learning and ongoing support that the program inspires. ...I know of no other professional development program that builds an enduring network of mutually-supporting professionals and I am grateful that I had the opportunity to participate.

*Chris Niedermayer
Director, Program Management Group –
Office of the Chief Information Officer ,PTO
Partners Program Co-Chair 2003, Chair 2004*

With the success of the Partners Program, ACT-IAC launched the Voyagers Program aimed at rising stars (GS-11 to GS-13) in government and industry managers and directors. To date, these two programs combined have graduated nearly 400 professionals that comprise the “ACT-IAC Fellows”, a network of government and industry executives focus on efficient and effective government.

Voyagers Program Leaders

- | | |
|--------------|--------------------|
| Lisa Akers | Jonathan Albourn |
| Darren Ash | Tony Carlisi |
| Scott Cragg | Patrice D'Eramo |
| Judy Davis | Grant Dekker |
| Sue Dowling | Robin Gardner |
| Jim Jones | Jeanmarie Klitzner |
| Mark Krzysko | Mary Niven |
| Cal Shintani | Tristen Yancey |





Task Forces and Working Groups

When volunteers were needed to address cutting edge issues, ACT-IAC rose to the challenge, to address issues such as: Enterprise Software Licensing, Service to the Citizen, Best Practices, Reinventing Government, Presidential Transitions, Y2K, and many more.



One of the early IAC Task Force efforts – before we had even settled on the sobriquet “task force” – was called the “Enterprise Wide Software Licensing Working Group” (EWSL). When we began in 1995, there was a good deal of nascent activity, with some major issues over the government paying more than once for the same software through multiple licenses purchased by different parts of the same agency. It was a pretty contentious issue, with the possibility of misuse of public funds if a Contracting action bought something already paid for by the government. Don Black from DISA, Floyd Groce from Navy, and Rex Bolton from DoD were key in the Working Group over its two-year life. They went on to establish today’s DoD Enterprise Software License initiative – reflected today in SmartBuy and some Line Of Business initiatives.

At one packed meeting in 1996, the discussion ventured into pending legislation to simplify acquisition and how that would affect software. A crusty Contracting Officer from DLA, Richard Frederick, was talking about his legal obligations and responsibilities as Paul Brubaker, then on Senator Cohen’s staff and an author of the Information Technology Management Reform Act or ITMRA – which is what the Clinger-Cohen Act was called back then – stepped into the back of the room as he arrived from the Hill. Mr. Frederick continued his comment, stating that “those [eggheads] on the Hill can do what they want, but I’m the guy who goes to jail if something is screwed up.” Paul commented from the rear to the effect that if folks would take the time to read the legislation – then in draft – they would find real benefits in the streamlining of acquisition.

With Paul coming in late and Richard already speaking when he arrived, the debate they began was quite open and passionate – neither knew who he was engaged with. A couple of minutes into the dialogue, I felt compelled to introduce the two contestants to one another; with recognition that Paul was not just some sycophant for legislation, and by Paul that Richard really did have a legal obligation and liability, they were able to continue the passion, but with more common ground. What came from that intersection was not just an interesting discussion but a furtherance of mutual understanding - for all of us in the room. It started with real sparks, but became the discourse that IAC always encouraged.

Don Arnold
Tetrad Digital Integrity (TDI)





Task Forces and Working Groups

The Birth of “Best Practices”

With the implementation of the new law. . . the need was expressed for “best practices” culled from case studies of IT success stories. The Outreach Committee [of the CIO Council] was given the responsibility for this undertaking. But how could it do so -with no staff support or other resources?

Enter the Industry Advisory Council (IAC), under the leadership of its new CIO Council Liaison, Phil Kiviat. In December, 1996, IAC created a Task Force made up of 39 volunteer IT professionals drawn from 26 member companies. The Task Force, working under the guidance of the Outreach Committee, compiled and documented representative case studies that demonstrated the successful application of IT in Federal departments and agencies.

. . . Over 30 case studies were completed - from a pool of 150 initial projects nominated. After a “red team” review by senior government management, 20 were selected for inclusion in a volume, “Best IT Practices in the Federal Government” which was published in 1997. Two years later, a second volume was published with cases drawn from the defense and intelligence communities.

Much of the CIO Council's early successes came from the partnership with industry, especially IAC. And I remember well the hard work and dedication of those industry partners; Phil, Deane Stanley (who chaired the Task Force), Mike Kush, and others.

Alan P. Balutis, CISCO

Global Reach

ACT was active in the International Council for Information Technology in Government Administration (ICA) for 17 years beginning in 1989, and ACT will help sponsor the annual ICA meeting in 2010 to be held in the United States for the first time in 20 years.

The modern era of the United States involvement in International Council for Technology in Government Administration (ICA) began in 1989 when an arrangement between the Office of Management and Budget and the General Services Administration assigned to the Federation of Government Information Processing Councils (FGIPC, now ACT) responsibility to lead United States delegations to future ICA conferences.

Marty Wagner, head of GSA's Office of Governmentwide Policy, travelled to International Council for Technology in Government Administration conferences several times over the years and is pictured here during the 1996 conference in Budapest, Hungary.

In addition, other US officials with experience in the annual theme of the conference travelled with the US delegation. Frank McDonough and Martha Dorris of GSA were the back office organizers of relationships between federal officials and the ICA organization and they are proud of the many US officials that they brought to ICA conferences and Study Groups as speakers, participants, or observers.

The story is not over. In 2010, the United States will host



the 44th annual ICA conference in Washington D.C. and ACT-IAC will play an important role in organizing this conference. So, the journey continues.

*Frank McDonough
Former Deputy Associate Administrator, GSA*





Luminaries

Participants of Fame and Renown

Conferences and Seminars provided the opportunity for ACT and IAC participants to meet and hear from and talk with decision makers at many levels. Elected officials and corporate executives, political appointees and political commentators, journalists and authors, academics and scientists, have all addressed and interacted with ACT and IAC members.

To Name a Few:

- Senator Bill Cohen
- Congressman Jack Brooks
- Congressman Steve Horn
- Congressman Tom Davis
- Attorney General Janet Reno
- EPA Administrator Christy Todd Whitman
- Admiral Grace Hopper
- Mike Levitt
- Ben Stein
- Aneesh Chopra
- Journalist Tim Russert
- Michael Dell
- Chris Matthews
- Commentator Charlie Cook
- Scott McNealy
- Mary Matalin & James Carville



Congressman Steve Horn, California

Representative Horn provided a memorable address to IAC in Richmond in 1997, notable less for his wisdom than his perseverance. Horn's insistence that he speak briefly before dinner, due to commitments in Washington that required his immediate departure, was transcended by his deep love of an open microphone as he droned on insipidly for an hour and a half while meals festered in the hotel kitchen. The confluence of hunger, ennui, and beverages slated for both before and after dinner conviviality made for a memorable evening.





Awards

ACT-IAC has a long tradition of supporting excellence in the Community with scholarships – at all educational levels, from elementary schools to graduate students – and with awards that celebrate individual and team contributions.



Marty Wagner was a regular attendee at IAC Conferences, and co-chaired the 1994 Conference with me. Marty accepted the co-chair role with the stipulation that "I want to be actually involved, not just a name on the advertisement." And he was engaged at every step of the way. My favorite recollection of Marty from that event was this: The conference was in Richmond, our first year there. It fell over Halloween, which was Monday night that year. Just before dinner, Marty told me that he had to go to Arlington to take his daughter "Trick or Treating." Julia was about six or seven that year. "Don't worry, I'll be back," he said.

And I thought, sure, an hour and a half drive, after a day that began with the program at 0700, and an hour or so walking the streets of his neighborhood, he'll be back - tomorrow, sometime. But as the Dinner transitioned into social activities, there was Marty, dancing with the costumed folks and fully engaged in the Conference late night Collaboration...

*Don Arnold
Tetrad Digital Integrity (TDI)*



The Honorable John J. Franke, Jr. Award

Recognizes Government executives who embody the leadership traits of John J. Franke, Jr. and extraordinary long term contributions to Federal service.

Past Winners*:

- Karen Evans (2008)*
- Kevin Carroll (2007)*
- David Wennergren (2006)*
- John Gilligan (2005)*
- Sandra Bates (2004)*
- Ira Hobbs (2003)*
- Dave Borland (2002)*
- Jim Flyzik (2001)*
- Marty Wagner (2000)*

**Partial List*



Janice K. Mendenhall Spirit Of Leadership Award

Act and IAC recognize an outstanding individual who throughout their career embody the same qualities and professional aspirations as Janice.

Past Winners:

- Deidre Lee, Compusearch 2008*
- Ellen Glover, ICF International 2007*
- Renny DiPentima, SRA 2006*
- Marcella Banks, GSA 2005*
- Kevin Carroll, Army 2004*
- Howard Ady, Bearing Point 2003*
- Sandra Bates, GSA 2002*
- Ginny McCormick, OAO Corporation, 2001*





ACT-IAC Leadership

Hundreds, if not thousands, of individuals are responsible for making ACT and IAC succeed for a combined fifty years. We salute the following individuals who have served in leadership roles in ACT and IAC.

ACT Presidents

Martha Dorris
2007 - present

Barry C. West
2003-2007

John R. Ortego
2001-2003

James Buckner
1999-2000

Dr. Neil J. Stillman
1994-1999

Don Fulford
1992-1994

Dr. John Miguel
1990-1991

Conrad Newsom
1988-1989

Howard P. Ady, III
1986-1987

Ruben J. Turner, Sr.
1981-1985

James Ridgell
1979-1981

IAC Chairs

Leslie Steele
2008 - present

Venkatapathi Puvvada
2007 - 2008

William Piatt
2006 - 2007

Ellen Glover
2005-2006

Robert W. Woods Jr.
2002-2005

Robert Lohfeld
2000-2001

Robert Golas
1998-1999

Ken Johnson
1996-1997

Israel Feldman
1990-1995

James Ridgell
1989-1990



ACT-IAC

Executive Directors

Kenneth Allen
2005-Present

Joiwind Ronen
2003-2005

Dr. Alan P. Balutis
2001-2002

Terri Beck
1998-2000

Mary Ann Emely
1995-1998

Mary Ellen Geoffroy
1995 - 1998

Marshall Sneiderman
1991 - 1994

Kendra Lerner
1989 - 1991





Government and Industry Speak Out

As just one example, as OFPP administrator from 1993 to 1997, Steve Kelman was the prime mover behind many significant changes to the procurement system, through major legislation and otherwise, making his personal and virtually continuous engagement in IAC highly meaningful to all within the IAC family. Steve and all the others are very fine people with whom it is a privilege to share Pride in Public Service.

*Carleton Jones
President, INDUS Corporation*

IAC was founded on the principle of bringing Government & Industry together to form a better working relationship. That founding principle is still true today and greatly needed.

***Steve Meltzer,
Former Director of GSA's
Federal Computer
Acquisition Center***

Many of us still have the lapel pins that were created for the 2001 ELC which took place for the first time in Hershey PA – just a few weeks after the tragedy of September 11th. The planning committee changed the whole tone of that conference in just a matter of days and worked hard to fill gaps left by government speakers who could not attend based on heightened agency responsibilities and ensured that the conference agenda was reflective of the tenor of the nation following that fateful day. The lapel pin featuring an eagle with the Pentagon in the background brought a sense of unity to the attendees and pride in government service.

*Sara DeCarlo
Nortel Government Solutions*

Admiral Hopper's presentation at the conference was outstanding, and her gift of a yellow "nano-second" to each of us became a prized possession to all who attended. Her stories of computer "bugs" and "midnight requisitioning" to obtain the resources she needed to supply her organization were received by an audience that hung on every word she uttered.

*Ann Gladys
CSC GWAC Center of Excellence*

I can personally attest to the value that ACT and IAC bring in enabling meaningful partnership between government and industry and in helping to organize industry efforts to make significant contributions to the nation. During my government career, I was able to reach out to ACT-IAC to get the brightest minds in industry to advise on key technical and programmatic challenges.

*John Gilligan
Gilligan Group, Inc.
Former CIO, USAF*

... There was no real place to go for an open and honest dialogue between industry and government-especially civilian government. IAC was a forum where issues could be aired and ideas tested. We in government had come to realize that we would need to partner with industry to get the job done. To have a dialogue in an ethical environment we needed a forum and most likely we would need several of them.

*Bob Woods
Topside Consulting
Former Assistant Commissioner, GSA*

ACT-IAC has changed my life, both personally and professionally. The organization has continued to change and thrive throughout the 10 years I have been involved. Through this carefully managed relationship, the government and industry information technology community has struck a balance that allows everyone to benefit and provide better IT products to the government.

*Martha Dorris
GSA*

***ORDER your copy of the hardback Pride in Service book,
available in time for the Executive Leadership Conference in October!***

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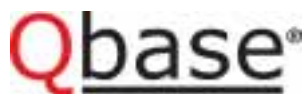


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www.cdwg.com/federal





Pride in Service: 30/20 Years of ACT-IAC



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www.terremark.com



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www.vion.com





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[www.ibm.com/
government](http://www.ibm.com/government)



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www.lgsinnovations.com



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