

Carol S. Miller – Biographical Statement

Carol S. Miller, BSN, MBA, PMP, has over twenty-five years of healthcare operational management and business development experience in both the public sector, contracting with the Federal government, and private sector, consulting with major hospital systems, provider groups, pharmaceutical firms and bio-technology firms. Her projects include IT migration, modernization, and transformation; enterprise architecture, capital planning and investment control; business process re-engineering; strategic planning, governance, and operational organization; security, privacy and information assurance; data standards, system interface, and interoperability involving Electronic Health Records and Patient Health Records between DoD, VA, and private sector; evaluation and recommendation of COTS products; fraud and abuse detection; claims processing; and program and project planning.

Currently, Carol is the Managing Partner at Mackson Consulting, a Woman-owned, Small Business providing health IT contractual support to DHHS, VA, and DoD and providing business development or proposal consulting support to small businesses in need of assistance. Prior to this position, Carol was Vice President of Operations and Senior Account Executive at NCI Information Systems, Senior Account Executive at Vangent, Assistant Vice President of Operations at SAIC and Program Manager for Healthcare Accounts at MITRE.

Carol has written numerous book chapters and articles related to health IT, EHR, security, business processes, and revenue cycle; has presented at conferences, seminars and government-sponsored meetings; is the Past President, a Fellow and current Board member of the HIMSS NCA Chapter; is a fellow graduate of the ACT/IAC Leadership Program; and supports numerous programs and sponsorship activities throughout ACT/IAC.