



*Wanda F. Russell, Acting Director
NITAAC
ACT-IAC Protest Panel Dec 10, 2009*

- The NIH Information Technology Acquisition and Assessment Center (NITAAC)
- Your IT Solutions Partner
- Offers 3 easy-to-use Government Wide Acquisition Contracts (GWACs).
- Single source to satisfy all IT product and service requirements

- Authorized by the Office of Management & Budget (OMB), under the Clinger Cohen Act of 1996
- Offer 3 Government-Wide Acquisition Contracts for IT hardware, software and services
- Governed by FAR part 16

To provide quality IT products and services through the use of innovative government-wide acquisition contracts in support of federal agencies in an efficient and economical manner.

To be the preeminent “go-to” provider of quality contracting services to enable federal agencies to accomplish their mission by providing customized IT solutions.

3 GWACs

- IT Services *(CIO-SP2i)*
 - Utilizes task orders that provide customized IT services for large or small support service requirements

- IT Imaging *(IW2nd)*
 - Utilizes task & delivery orders for highly specialized IT imaging requirements

- IT Products *(ECS III)*
 - Utilizes delivery orders for commercial IT hardware, software, maintenance, and related support services



Protest

Protest Avoidance Strategy



- Communication
- Transparency
- Relationship Building
- Follow Established Procedures
- Understanding Environment

The NITAAC Customer Support Team is available to answer the most basic questions or assist you with complex purchasing tasks. Just call or e-mail and we will respond immediately with most issue resolution completed within twenty four hours.

Contact Information:

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